

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 19<sup>th</sup> day of June' 2024**

**C.G.No.113/2023-24/Nellore Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. K.Mahesh, Apparaopalem,  
Atmakur (M), Nellore District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Atmakur
2. Executive Engineer/O/Atmakur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 29.05.2024 in the presence of the respondents and the complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant filed the complaint during Vidyut Adalat conducted on 05.01.2024 at Atmakur stating that the respondents though



released his agricultural service connection, they have not completed the line work in full shape.

02. The said complaint was registered as C.G.No.113/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have resolved the grievance of the complainant by erecting two new poles and completed the line work in full shape and they could not complete the said work previously due to objections raised by the neighbouring farmers. They have also submitted a letter dt: 04.05.2024 from the complainant reporting that his grievance was redressed by the respondents.
03. Heard respondents through video conferencing. The complainant remained absent. The respondents subsequent to the complaint, erected two new poles and completed the line work in full shape. The complainant when we contacted him by phone confirmed the work done by the respondents and reported satisfaction. He also confirmed that he issued satisfaction letter Dt:04.05.2024 and confirmed the contents of the said letter issued by him reporting that his problem was solved. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.




04. *In the result*, the complaint is closed. There is no order as to costs.

05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19<sup>th</sup> day of June'2024.

 19/06/24

**CHAIRPERSON**

  
Member (Finance)  
19/6/2024

  
Member (Technical)

  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

